



Your Member Handbook has been changed

Children's Home and Community Based Services

New York State covers Children's Home and Community Based Services (HCBS) under the Children's Waiver. UnitedHealthcare Community Plan covers children's HCBS for members participating in the Children's Waiver and provides care management for these services.

Starting **July 1, 2024**, some Children's HCBS services (environmental and vehicle modifications, and adaptive and assistive technology), will be covered by Medicaid fee-for-service. If eligible, you will still be able to receive these services, but these three (3) services will be set up by a Health Home Care Management Agency (CMA). Your care manager will assist with accessing these services. Other HCBS, such as respite and community habilitation, will continue to be covered by UnitedHealthcare Community Plan.

Children's HCBS offer personal, flexible services to meet the needs of each child/youth. HCBS is provided where children/youth and families are most comfortable and supports them as they work towards goals and achievements.

Who can get Children's HCBS?

Children's HCBS are for children and youth who:

- Need extra care and support to remain at home/in the community
- Have complex health, developmental and/or behavioral health needs
- Want to avoid going to the hospital or a long-term care facility
- Are eligible for HCBS and participate in the Children's Waiver

Members under age 21 will access the following services through designated health homes:

- Environmental modifications
- Vehicle modifications
- Adaptive and assistive technology

Members under age 21 will still be able to get these services from their health plan using their health plan card:

- Community habilitation
- Day habilitation
- Caregiver/family advocacy and support services
- Prevocational services – must be age 14 and older
- Supported employment – must be age 14 and older
- Respite services (planned respite and crisis respite)
- Palliative care

To learn more about these services, call Member Services at **1-800-493-4647**, TTY **711**.