

Step 1

Click **CREATE YOUR ACCOUNT** at UHCcommunity.Dialcare.com

The screenshot shows the DialCare login page. At the top right, there is a language dropdown menu set to "English". The main heading is "DialCare TELEMEDICINE SIMPLIFIED". Below this, a message states: "You've been directed to our trusted United Healthcare partner, DialCare. In order to access DialCare's Virtual Dentistry providers, please verify your account and follow the prompt to create a new user ID and password." The primary action is a teal button labeled "Create Your Account", which is highlighted with a red box and an arrow. Below this, there is a section for "Already Created a DialCare Account? Log In" with input fields for "User ID (Email)" and "Password", and a "Log In" button. There is also a "Forgot password" link and a checkbox for "Remember my email".

Step 2

Fill in the 4 boxes with your information.

You will find your Member ID on the back of your UnitedHealthcare member ID card.

Click **VERIFY**.

The screenshot shows the "Verify Account" page. It has a heading "Verify Account" and a note "* Required field". The form contains four input fields: "MEMBER ID From Your Dental Card" (with value 122619014), "FIRST NAME" (with value JANAY), "LAST NAME" (with value BOONE), and "DATE OF BIRTH" (with value 02/28/1985). A teal button labeled "Verify" is highlighted with a red box and an arrow.

Step 3

Make sure your name is spelled correctly, Member Type says "Primary" and your Relationship says "Self."

Click **VERIFY**.

The screenshot shows the "Registration" page. It has a heading "Registration" and a note "Please click to verify your contact and medical information and agree to the Terms and Conditions." Below this is a table with the following data:

Name	Member Type	Relationship	Status
JANAY BOONE	Primary	Self	Verify

The "Verify" button in the Status column is highlighted with a red box and an arrow. Below the table, there is a link "Looking to add dependents? ⓘ" and a footer with the text "Have questions or need help completing registration? member@dialcare.com | 844-712-1154".

Step 4

Carefully fill out the information.

You can choose to enter your Primary Medical Provider if you have the information. It is easier to enter it now.

Once all the boxes are filled in, choose **CLICK HERE**.

A small box appears. Read through the Terms and Conditions. Click **I AGREE**.

The box will disappear. Click **VERIFY** to go to the next screen.

Step 5

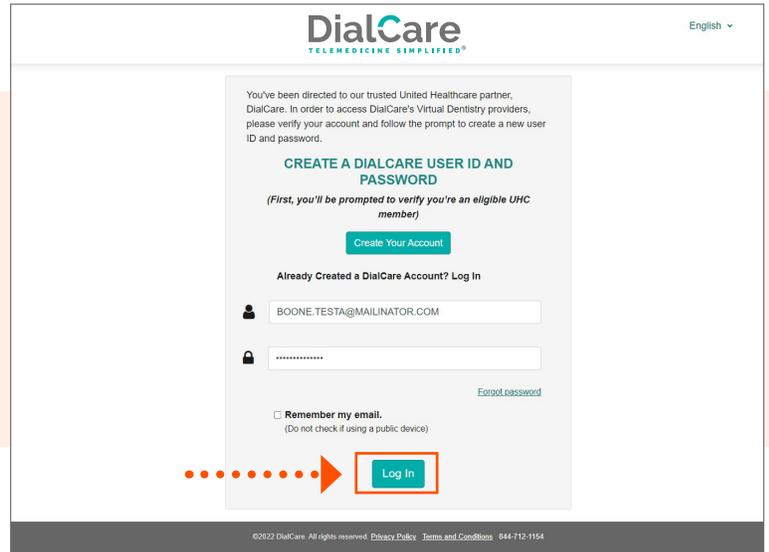
Visit the email address used to create your DialCare account. You will see this email.

To use your account, choose **LOG IN**.

Step 6

Type your email address and password used to create your DialCare account.

Click **LOG IN**.

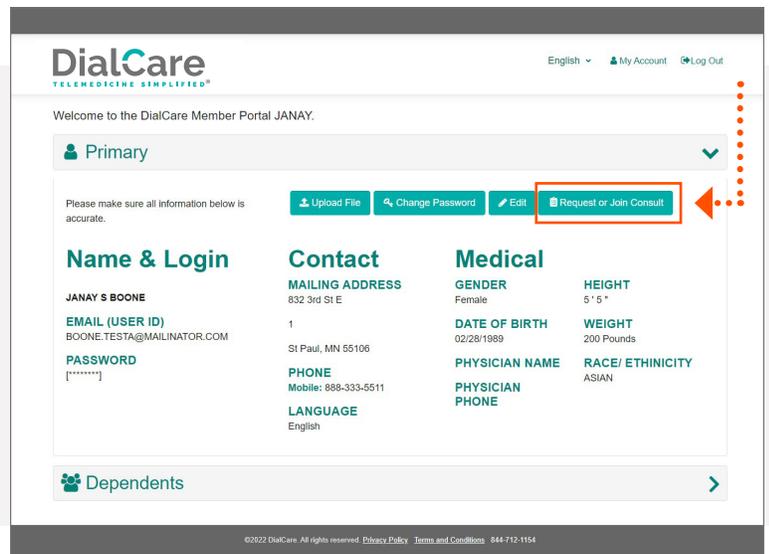


Step 7

This is your Member Portal. You can:

- Upload a file
- Change your password
- Edit your profile
- Request or join a consult

To request a consult or complete your profile, choose **REQUEST OR JOIN CONSULT**.



If you need help call
UnitedHealthcare Community Plan
Member Services: **(800) 832-4643**.
TTY users may dial 711.